



Meter Assigned _____
Account Assigned _____

Effective Date _____

THOMPSON HEIGHTS WATER SUPPLY CORPORATION
CUSTOMER INFORMATION

Primary Account Holder	
Name	_____
Driver License #	_____
Social Security #	_____
Occupation	_____
Phone Number	_____
Email Address	_____

Secondary Account Holder	
Name	_____
Driver License #	_____
Social Security #	_____
Occupation	_____
Phone Number	_____
Email Address	_____

Service Address

Address	_____
City, State, Zip	_____

Bill Mailing Address

Address	_____
City, State, Zip	_____

Landlord Information	
Renting?	<input type="checkbox"/> yes <input type="checkbox"/> no
Landlord's Name	_____
Landlord's Address	_____
Landlord's Phone	_____

Emergency Contact	
Name	_____
Address	_____
City, State, Zip	_____
Phone Number	_____

Primary Account Holder Signature Date

Secondary Account Holder Signature Date

Thompson Heights Water Supply Corporation

PO Box 378

Denison TX 75021

SERVICE AGREEMENT

I. PURPOSE: Thompson Heights Water Supply Corporation is responsible for protecting the water supply from contamination or pollution which could result from improper private construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure public health and welfare. Each customer must sign this agreement before the Thompson Heights Water Supply Corporation will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS: The following unacceptable practices are prohibited by State regulations.

A. No direct connection between the water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the water system by an air-gap or a reduced pressure-zone backflow prevention device.

B. No cross-connection between the water supply and a private system is permitted. These potential threats to the water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the water supply is permitted.

D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT: The following are the terms of the service agreement between Thompson Heights Water Supply corporation (the Water System) and the Customer.

A. The Water System will maintain a copy of this agreement as long as the Customers and/or the premises are connected to the Water System.

B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exists; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspections.

D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on customer's premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT: If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

By signing below, I acknowledge and agree to the rates and fees set forth in the Water Supply Corporation's approved tariff for the services provided, and understand that the such rates and fees may be amended or modified from time to time.

Customer Signature

Date

Customer Signature

Date

Rev: 05/26